

Modifications and Additions Form VStrata Virtual Private Server

ABN 71 096 864 836
 A 165 Varsity Pde, Varsity Lakes, QLD 4227
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! This form is for changes to an existing VStrata Virtual Private Server. To order a new or additional VPS, the VStrata VPS Order Form is required.

CUSTOMER INFORMATION			
1. Customer Details			
Company Name			
ABN			
2. Authorised Representative			
Name			
Phone		Fax	
Mobile		Email	
3. OntheNet VStrata Service Identifier or Account Number - Provide account number, plan code and reference of the VStrata Service you wish to modify (refer to Service Details or last Invoice).			
OntheNet Account Number			
OntheNet VStrata Service Identifier or VPS Group	(eg. A# or VPS#)		
Current VPS Plan Code			

TYPE OF CHANGE	
4. Select the type of modification/addition(s) required for the abovementioned VStrata VPS Service	
<input type="checkbox"/>	Change of Plan (upgrade or downgrade an existing VPS service - once off \$50 Modification Fee applies, or change Internet Data plan)
<input type="checkbox"/>	Add Application Licences or Optional Extras (Establishment Fee may apply per table over page)
<input type="checkbox"/>	Remove Application Licences or Optional Extras (no charge)

Note:

- Changes to Operating System requires establishment of a new Virtual Private Server. Completion of a VStrata Order Form is required. Please contact OntheNet Engineers to discuss requirements.
- CPanel is available via the VStrata Order Form.

MODIFICATION/ESTABLISHMENT FEE PAYMENT DETAILS			
5. Modification/Establishment Fees			
<input type="checkbox"/> Pay on Invoice; or		<input type="checkbox"/> Pay by Credit Card	
6. Credit Card Details (if selected in 5 above)			
Card Type		Expiry Date	/
Card Number		Cardholder Name	
Cardholder Signature	✕		

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VIRTUAL PRIVATE SERVER PLANS

7. Change to Existing Plan - Select a new VPS plan (once off \$50 Modification Fee applies)

tick	VStrata VPS Plan	Description	RAM Memory	SATA Storage	Offsite Backup	High Availability	CPU	SLA	Monthly Fee	Contract Term
	VPS2	VStrata VPS	2GB	40GB	Schedule 2	Y	Single	Y	\$199	12 mths
	VPS3	VStrata VPS	3GB	40GB	Schedule 2	Y	Dual	Y	\$289	12 mths
	VPS4	VStrata VPS	4GB	40GB	Schedule 2	Y	Dual	Y	\$369	12 mths
	VPS6	VStrata VPS	6GB	40GB	Schedule 2	Y	Quad	Y	\$569	12 mths
	VPS8	VStrata VPS	8GB	40GB	Schedule 2	Y	Quad	Y	\$789	12 mths

Note:
1. All fees include GST.
2. Internet excess data is charged at 2c/MB.
3. A new contract term applies to VPS plan changes. The new contract end date will be either 12 months from the date of the plan change, or, the original contract end date, whichever is later. Early termination of the agreement incurs a cancellation fee. For changes to VPS Plan, billing will occur from the date the change is affected. Billing will reflect the pro-rata period between the addition or modification to the Service and the end of the month, to bring the account in line with the billing anniversary date of 1st monthly.

VPS APPLICATION LICENCES - MICROSOFT

8. Select Microsoft Application Licences if required

tick or # Users to add	tick to remove	Code	Description	Application Establishment Fee (incl GST)	Monthly Fee (incl GST)
		VS-ASQLD	Dedicated Microsoft SQL Server Standard	n/a	\$520
		VS-ASQLW	Microsoft SQL Server Web Edition	n/a	\$80
		VS-ASP	SharePoint Server Standard Edition (Per User) - Indicate total number of user licences required.	\$450	\$10 (Per User)
		VS-AEX	Exchange Standard Plus (Per User) - Indicate total number of user licences required.	\$450	\$10 (Per User)
		VS-AOFF	Microsoft Office Std 2010 (Per User) - Indicate number of user licences required.	n/a	\$27 (Per User)
		VS-ARD	Windows Remote Desktop (Per User) - Indicate number of user licences required.	n/a	\$9 (Per User)

Note:
1. The Application Establishment Fee does not apply when adding user licences to an **existing** Application.
2. To add licences, select the **total** number required (include any existing licences already being paid for in the total).
3. Other Microsoft Applications Licences may be available on request.
4. OntheNet will install the selected Application to an operational level. Ongoing management of the Application/s is the customer's responsibility.
5. For changes to VPS Application Licences, billing will occur from the date the change is affected. Billing will reflect the pro-rata period between the addition or modification to the Service and the end of the month, to bring the account in line with the billing anniversary date of 1st monthly. The minimum Contract Term is one full calendar month, plus any pro rata period, if applicable.
6. CPanel is available via the VStrata Order Form.

INTERNET DATA

9. Change Monthly Internet Data Quota

* For changes to the Internet monthly data allocation, there is no cost to change from one internet data plan to another, except for the new monthly fee. The change to billing and data allocation will take effect from the 1st of the next calendar month.*

Select new monthly Internet Data quota

VPS-INT15	VPS-INT30	VPS-INT60	VPS-INT100	VPS-INT200
<input type="checkbox"/> 15GB - \$45/month	<input type="checkbox"/> 30GB - \$80/month	<input type="checkbox"/> 60GB - \$165/month	<input type="checkbox"/> 100GB - \$250/month	<input type="checkbox"/> 200GB - \$400/month

Note:
1. Monthly fee includes GST. Excess data is charged at 2c/MB.

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VPS OPTIONAL EXTRAS

10. Select additional Storage if required						
tick or # to add	tick to remove	Code	Description	Additional Options	Modification/Establishment Fee (once off)	Monthly Fee (incl GST)
		VPS-SATA	100GB SATA Storage - not backed up	<input type="checkbox"/> Create new drive OR: <input type="checkbox"/> Grow existing drive (Drive # / Ref: _____)	\$50	\$30 (Per 100GB)
		VPS-SATA-BU	100GB SATA Storage - backed up	<input type="checkbox"/> Create new drive OR: <input type="checkbox"/> Grow existing drive (Drive # / Ref: _____)	\$50	\$50 (Per 100GB)
		VS-FC	30GB FC Storage - backed up	<input type="checkbox"/> Create new drive OR: <input type="checkbox"/> Grow existing drive (Drive # / Ref: _____)	\$50	\$50 (Per 30GB)
		VS-FC 100	100GB FC Storage - backed up	<input type="checkbox"/> Create new drive OR: <input type="checkbox"/> Grow existing drive (Drive # / Ref: _____)	\$50	\$150 (Per 100GB)
11. Select Optional Extras if required						
		VS-MF	VStrata Managed Firewall	Additional Firewall features (optional/no extra cost): <input type="checkbox"/> Intrusion Detection Reports <input type="checkbox"/> HTTP Load Balancing	\$100	\$100
		VPS-PL	Private Link Interface		N/A	N/A
		N/A	Secure Remote Management - VPN access to your VPS (not required if Private Link selected above).		N/A	N/A

Note:

- For changes to VPS Optional Extras, billing will occur from the date the change is affected. Billing will reflect the pro-rata period between the addition or modification to the Service and the end of the month, to bring the account in line with the billing anniversary date of 1st monthly. The minimum Contract Term is one full calendar month, plus any pro rata period, if applicable.
- If ordering multiple additional storage options (or for multiple drives), please use section "13. Notes or Special Instructions" to record allocation details if required.

VCONSULT

12. VStrata Consultancy Services (VConsult)			
Available for Application Licence installation assistance, migration assistance, backup restoration. To order, select below and an OntheNet Representative will contact you.			
<input type="checkbox"/>	C04	VConsult - Scheduled VStrata consultancy, during OntheNet business hours	\$150/hour

Note:

- VConsult rates are hourly, or part thereof, charged in 15 minute increments. Includes GST.
- Available for scheduled VStrata consultancy, during OntheNet business hours.
- Consultancy services outside this scope or after hours are available per the standard OntheNet Consultancy Services rates.

NOTES OR SPECIAL INSTRUCTIONS

13. Record any special instructions or requirements below (if applicable).	

CUSTOMER AUTHORISATION

14. YES, I have read, understand and agree to the Terms and Conditions at www.vstrata.com.au and accept them in full. I am over 18 years of age and I enter into this agreement as the Customer, or on behalf of the Customer as their Authorised Representative.			
Name			
Position			
Signature	X	Date	

Please print and sign the Customer Authorisation AND Credit Card Authorisation (if appl), then scan and email, or fax/post to OntheNet.